

Key Features Document

The Transact Junior Individual Savings Account (JISA)

The Financial Conduct Authority ('FCA') is a financial services regulator. It requires us, Integrated Financial Arrangements Ltd, to give you this important information to help you to decide whether the Transact Junior Individual Savings Account (JISA) is right for your child. You should read this document carefully so that you understand what you are buying, and then keep it safe for future reference.

Where this document uses 'you/your' this applies to the Registered Contact (the person with parental responsibility) and the eligible child upon reaching age 16 (or 18 if the eligible child chooses).

If you have any questions, or there is anything you do not understand, please speak to your financial adviser ('adviser').

Key features of the Transact Stocks and Shares JISA

Its aims

- The Transact Stocks and Shares JISA allows you to invest in unit trusts, OEICs, shares, investment trusts, bonds and cash on behalf of the eligible child in a tax efficient way with the aim of growing the eligible child's investment over the medium to long term (usually meaning at least five years).
- The Transact Cash JISA allows you to save cash on behalf of the eligible child in a tax efficient way.

Your commitment

- The eligible child must be under 18 years old and resident in the UK for tax purposes.
- The amount invested must not exceed the current maximum JISA allowance (see 'What's the maximum that can be invested?' in the 'Your Questions Answered' section).
- The total amount you invest into a stocks and shares JISA and cash JISA must not exceed the overall maximum JISA annual subscription limit (see 'What's the maximum that can be invested?' in the 'Your Questions Answered' section).
- You can only hold a maximum of two JISAs (one cash JISA and one stocks and shares JISA) for any eligible child at any one time.
- The minimum investment in a Transact JISA is £500 or £100 plus a direct debit mandate for at least £50 per month for a period of no less than 8 months.
- The Registered Contact has to be aged over 16 and, where not the child, must have parental responsibility for the child.
- You cannot open a JISA jointly with any other person.
- The eligible child cannot access the JISA proceeds until they reach age 18.
- Subscriptions must be made from a savings account held in the eligible child's name or from an existing Transact Portfolio holder.
- Subscriptions paid into the Transact JISA are a gift to the eligible child and cannot be returned to the subscriber.

Risks

- There are risks associated with the investments you can choose to hold within the Transact Stocks and Shares JISA. Your adviser should ensure you understand the level of risk you are taking with the chosen investment. A more detailed overview of the types of risks associated with particular investments is set out in the Transact Guide to Investment Risks.
- Some of the investments available are linked to stock markets. This means that the value of the investments may go down as well as up and the eligible child may get back less than was originally invested.
- Investment providers publish Key Information Documents setting out their investment objectives and information about their risk profiles. You can use these documents to assess whether the investment is compatible with your needs and you can obtain them from Transact Online at www.transact-online.co.uk or by contacting the investment provider.
- What the eligible child gets back will depend on the investments' performance; nothing is guaranteed. Past performance is not an indicator of future performance.
- Your adviser's, your discretionary investment manager's or our charges may increase.
- The tax rules relating to JISAs could change at any time. Any tax liability will depend on personal circumstances.
- Purchase and sales of some investments must be reported to the FCA. If we do not hold sufficient information about you and/or the eligible child to submit transaction reports you may not be able to buy and sell these investments until the information is provided to us.
- You should speak to your adviser if you are unsure about any of the risks associated in investments held in this Transact JISA.

Your questions answered

How do I open a Transact JISA?

- We will require the wrapper application to be completed for the eligible child and signed by the Registered Contact.
- New clients will be able to open a JISA portfolio for the eligible child by completing a T001(CH) form. This will be provided to you during the Guided Application process.
- As with any other client, we will need to carry out verification checks on the child. As we cannot carry out these checks electronically, we will need a certified copy of one of the following documents for the child; birth certificate, passport, NHS medical card, child benefit documentation, child tax credit documentation or National Insurance card (if 16 and over).

What's the maximum that can be invested?

- The JISA annual allowance from 6 April 2023 is £9,000 which may be divided between subscriptions to a cash JISA and to a stocks and shares JISA.

How can I allocate the JISA allowance in the current tax year?

- The whole of the annual JISA allowance can be invested in a stocks and shares JISA such as the Transact Stocks and Shares JISA, or into a cash JISA, such as the Transact Cash JISA.

- Alternatively, the allowance can be split between the cash JISA and the stocks and shares JISA, in any combination subject to the overall maximum.

Can I put cash into the Transact Stocks and Shares JISA?

- Yes, cash can be held within your Transact Stocks and Shares JISA without the need to be invested.

Can I transfer JISAs held with other JISA providers into a Transact JISA?

- You can transfer:
 - The current year JISA subscriptions (and any related income) in full;
 - All or part of JISA subscriptions made in previous tax years (and any related income).
- If the JISA contains current year subscriptions only, the entire account must be transferred.
- Previous years' JISA subscriptions can be transferred in whole or in part, subject to not having 2 accounts of the same type at the end of the transfer process.
- Existing JISAs can be transferred to either a cash or stocks and shares JISA.
- The child is limited to holding only one of each type of JISA at any one time.

How do I transfer an existing JISA to Transact?

- You can transfer a JISA from the current JISA provider by completing a Transact JISA transfer form. This form enables you to instruct the current JISA provider to either re-register the investments direct to Transact (in the case of a stocks and shares JISA only), or sell them and transfer the cash to us (in the case of both a cash and a stocks and shares JISA).
- **Re-registration** means that the investments are transferred in their current form without the need to sell them. It is appropriate where you want to keep the investment holdings for the eligible child. To do this the investments will need to be available on the Transact platform and the current JISA provider must agree to transfer the investments in their current form.
- If you transfer existing investments, please note that the investment provider may offer lower cost versions of these funds. If they are available on Transact, you can instruct us to convert your existing investments to these versions. Before taking any action, please speak to your financial adviser or contact us for more information.
- **Cash transfer** means that the current investments will be sold and the cash transferred to the Transact JISA. In the case of the Transact Stocks and Shares JISA, you will be able to use the cash transferred to buy investments of your choice (subject, of course, to the JISA eligibility rules and the investments being available on the Transact platform). It is appropriate if you want to hold different investments or where the current JISA provider is unable to re-register the investments to us.
- Please be aware that a cash transfer means:
 - You may lose out on investment growth while the investment is not invested during the transfer period;
 - You may incur charges when you purchase new investments to be held within the Transact Stocks and Shares JISA;
 - You will not have access to the Transact JISA until such time as the transfer is complete.

Can I take money out of the JISA?

- Prior to the child reaching age 18, the only circumstances in which withdrawals from the JISA are permitted are upon the death of, or diagnosis of terminal illness for, the child.

What about tax?

- The eligible child does not have to pay UK income tax or capital gains tax on any income or capital growth generated by the investments held within the Transact Stocks and Shares JISA.
- The eligible child will receive tax free interest on the Transact JISA.
- Neither the child's tax return nor yours needs to include any information about the Transact JISAs.

What happens to the Transact JISA if the child dies?

- On death we will only accept instructions from the child's personal representatives.
- Please be aware that the value of the Transact JISA may be included as part of the child's estate for inheritance tax purposes. Any tax liability will depend on the child's individual circumstances and it may change at any time.
- No further subscriptions will be accepted after the child's death.
- On death the Transact JISA ceases and any investments and cash become subject to UK income tax and capital gains tax.
- Dependent upon the eligible child's personal representatives' instructions, the investments will either be sold and the proceeds paid to them, or the investments can be transferred to them.

What happens to the Transact JISA if the Registered Contact dies?

- Transact is unable to complete any transactions and the investments will be frozen until a new Registered Contact is appointed.

What might the child get back?

- The amount the child might get back is not guaranteed and depends on a number of factors, such as:
 - How much was invested;
 - The length of time invested for;
 - The performance of the investments chosen;
 - How much the charges are.

What are the charges?

The charges you may pay from your Transact Portfolio are set out in your personal illustration, and can be broken down as follows:

- **Transact charges:** We have set out all our charges in the Transact Charges Schedule, which you can find on our website or obtain from your adviser.

- **Adviser charges:** We can pay any charges agreed between you and your adviser from your Transact Portfolio. We require an express instruction from you before we can pay the adviser charge.

Adviser charges can be 'initial' or 'ongoing'. Initial charges are deducted when cash is first used to purchase investments or when cash is paid into your Transact Portfolio. Ongoing charges are deducted every month based on the value of your Transact Portfolio and/or when investments are changed. You can specify the payment rate and frequency of payments to your adviser from your Transact Portfolio via Guided Application.

- **Underlying investment charges:** There may be costs involved in the purchase and holding of investments in the Transact Portfolio, which will be payable by the eligible child directly to the investment product or asset provider. We may receive rebates of some of these costs, which we will allocate to the Transact Portfolio in their entirety. As cash rebates cannot be credited directly to your Transact Portfolio under FCA rules we will purchase units in one or more rebate re-investment funds and allocate these to your Transact Portfolio.
- **Discretionary investment manager charges:** Where you appoint a discretionary investment manager on the Transact Portfolio, and have agreed to pay them for their service, the charges associated for their service can also be paid from your Transact Portfolio. You will need to give us an express instruction to pay your discretionary investment manager in Guided Application or otherwise authorise us to do so.

Can I change my mind?

After I have subscribed to my Transact JISA?

- After you've opened your Transact JISA, we will send you a letter confirming this. You will then have 30 days starting from when you make your first deposit to change your mind and cancel your Transact JISA.
- If you decide to cancel, you should write to us via secure email or letter at the address given in the section titled 'How to contact us' below.
- Once we have received your notification, the money will be credited to the child's General Investment Account (and the JISA allowance will be unaffected) less:
 - Any other payments, charges and fees in accordance with the Terms and Conditions for the Transact Wrap Service.
- If the investments within the Transact Stocks and Shares JISA have fallen in value, you may get back less than the amount you invested for the eligible child. If the value has increased you'll only get back the value of the initial subscription.
- If you choose not to cancel the Transact JISA it will continue in force in accordance with the Transact JISA Terms and Conditions.

Can I change my mind?

After I have transferred my JISA to Transact?

- The 30 day period also applies to JISA transfer requests, so provided you cancel within the 30 day period, you can either:
 - Transfer the JISA back to the original JISA provider, who is not obliged to accept the transfer back or;
 - Transfer the JISA to another JISA provider.
- If you choose not to cancel your transfer request, your transfer will form part of the child's Transact JISA which will continue in force in accordance with the Transact JISA Terms and Conditions.

What if the Registered Contact needs to be changed?

- The transfer of Registered Contact status while the child is under 16 years of age will usually require the consent of the current Registered Contact, although there are certain circumstances in which this may not be required. Please contact us to discuss your request and we will be able to confirm our requirements.

What happens to a Transact JISA when the child reaches 18?

- Transact will write to the Registered Contact and (where noted) the adviser one month prior to the child's 18th birthday to remind them that the child is approaching the age at which they can take control of their Transact JISA (if they have not already done so).
- Transact will write to the child on their 18th birthday to outline the options available to them. In all cases, the child will need to complete the Transact Portfolio and ISA applications via Personalised Illustrations and Guided Application. The Transact JISA will now be a Transact ISA and the child will then have the following options:
 - Close the ISA and withdraw the funds, or;
 - Retain the ISA with Transact. Transact charges will continue to be deducted but adviser charges will cease until an adviser has been appointed.
- Any regular contributions paid by the Registered Contact in the form of a Direct Debit should be stopped and the Direct Debit cancelled.

How to contact us

- If you require any further information, please contact us at the address below. Please remember that we will not be able to give you investment advice; you will need to contact your adviser for this:

Letter:	Integrated Financial Arrangements Ltd 4th Floor, 2 Gresham Street London EC2V 7AD
Telephone:	020 7608 4900
Fax:	020 7608 5300
Email:	info@transact-online.co.uk

- We may monitor your calls for training purposes or to improve our services. We are required to record incoming and outgoing calls for regulatory reasons and will retain recordings in accordance with the Privacy Policy. We will provide copies of calls to you upon request.

Other information

Complaints

- If for any reason you are not happy with our service, you may raise your concerns with us in the most convenient way for you. This includes in writing, by email, phone or in person. Please contact us at:

Letter:	Integrated Financial Arrangements Ltd 4th Floor, 2 Gresham Street London EC2V 7AD
Telephone:	020 7608 4900
Fax:	020 7608 5300
Email:	info@transact-online.co.uk

- We will handle your complaint in line with our complaints procedure and the FCA rules governing complaints. We will provide a copy of our complaints procedure on request and will, in any case, send you a copy with our letter acknowledging your complaint.
- If we do not deal with your complaint to your satisfaction, you can refer the matter to the Financial Ombudsman Service (FOS) at:

Letter:	The Financial Ombudsman Service Exchange Tower London E14 9SR
Telephone:	0800 023 4567
Email:	complaint.info@financial-ombudsman.org.uk
Website:	www.financial-ombudsman.org.uk

Terms and conditions

- This Key Features Document provides a summary of the Transact JISA. It does not include all the definitions, exclusions, and terms and conditions. These are shown in the Transact JISA Terms and Conditions.
- If you would like a copy of this document please ask your adviser or us.
- In the event of any conflict between the Transact JISA Terms and Conditions and the Key Features Document, the Transact JISA Terms and Conditions prevail.

Law and language

- The Transact JISA is governed by the law of England and Wales and English courts will have exclusive jurisdiction to decide any disputes that may arise.
- The Transact JISA Terms and Conditions will be in English as all further communications between us will be in English.

Compensation

- The Transact JISA is covered by the Financial Services Compensation Scheme (the 'FSCS'). If we cannot meet our obligations to you, you may be eligible for compensation from the FSCS. This depends on the type of business and circumstances involved. Most types of investment business are covered up to a maximum of £85,000. Further information is available from the FSCS by contacting:

Letter:	Financial Services Compensation Scheme PO Box 300 Mitcheldean GL17 1DY
Telephone:	0800 678 1100
Website:	www.fscs.org.uk

Integrated Financial Arrangements Ltd

- Integrated Financial Arrangements Ltd is authorised and regulated by the FCA and is entered on the Financial Services Register under number 190856.
- Neither Integrated Financial Arrangements Ltd nor Transact Trustees Limited provide advice regarding the suitability of products and do not reward staff on the basis of the number or value of sales, transactions or services undertaken.
- Your adviser or discretionary investment manager will provide you with information regarding their identity, the capacity in which they are acting and their address for future communications.

Effect of our charges – typical example

- A lump sum investment of £9,000 is made in year 1, or regular monthly contributions of £500 are made every month.
- No withdrawals are made.
- The investments purchased do not pay an income.
- Investments are purchased at outset and held for the periods shown.
- The adviser charge on buying each investment is 1.30%.
- The annual charge is 1.20% (0.70% to your adviser and 0.50%* to Transact).
- There is no fund manager initial charge paid.
- The ongoing fund charge paid to the product provider for investments is 1.24%. Allowances have been made for transactional** and incidental costs***, but no allowances have been made for exit charges.
- The investments grow at 5.00% per annum.

* Reduces to 0.26% if portfolio over £60,000. Please refer to the Transact Charges Schedule for more details.

** Transactional costs are associated with carrying out transactions of underlying assets within the investment.

*** Incidental costs are typically performance fees deducted from the investment's value by the investment provider.

JISA Example

At end of year	Investment to date		Effect of deductions to date		What you might get back at 5.00%	
	Lump sum	Monthly savings	Lump sum	Monthly savings	Lump sum	Monthly savings
1	£9,000	£6,000	£346	£159	£9,100	£6,000
3		£18,000	£860	£970	£9,550	£18,400
5		£30,000	£1,450	£2,510	£10,000	£31,500
10		£60,000	£3,320	£10,300	£11,300	£67,100

The last line in the table shows that over ten years the effect of the total charges and expenses could amount to £3,320 for a lump sum investment and £10,300 for a monthly savings investment. Putting it another way, this would have the same effect as bringing investment growth down from 5.0% a year to 2.2% a year for lump sum investment and 2.3% a year for monthly savings.

The projection rate used in the illustration above is the intermediate rate of return prescribed by the FCA. There is no guarantee that your investment will achieve the growth shown based on this assumption. The figures used are for illustrative purposes only to demonstrate the effect of charges on your investment. This is a generic illustration and underlying charges will depend on the actual investments chosen.



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"Transact" is operated by Integrated Financial Arrangements Ltd, 4th Floor, 2 Gresham Street, London EC2V 7AD | Tel: (020) 7608 4900 | Email: info@transact-online.co.uk | Web: www.transact-online.co.uk | (Registered office: as above; Registered in England and Wales under number: 03727592) | Authorised and regulated by the Financial Conduct Authority (entered on the Financial Services Register under number: 190856)